



## Operations Memorandum

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**To:** CVG Airlines, Tenants, and Commercial Vehicle Operators

**From:** Lisa Ransom, Director - Parking & Ground Transportation

**Subject:** Ground Transportation Center Improvements – Relocation of Taxi Operation and Limo/Commercial Vehicle Staging lot

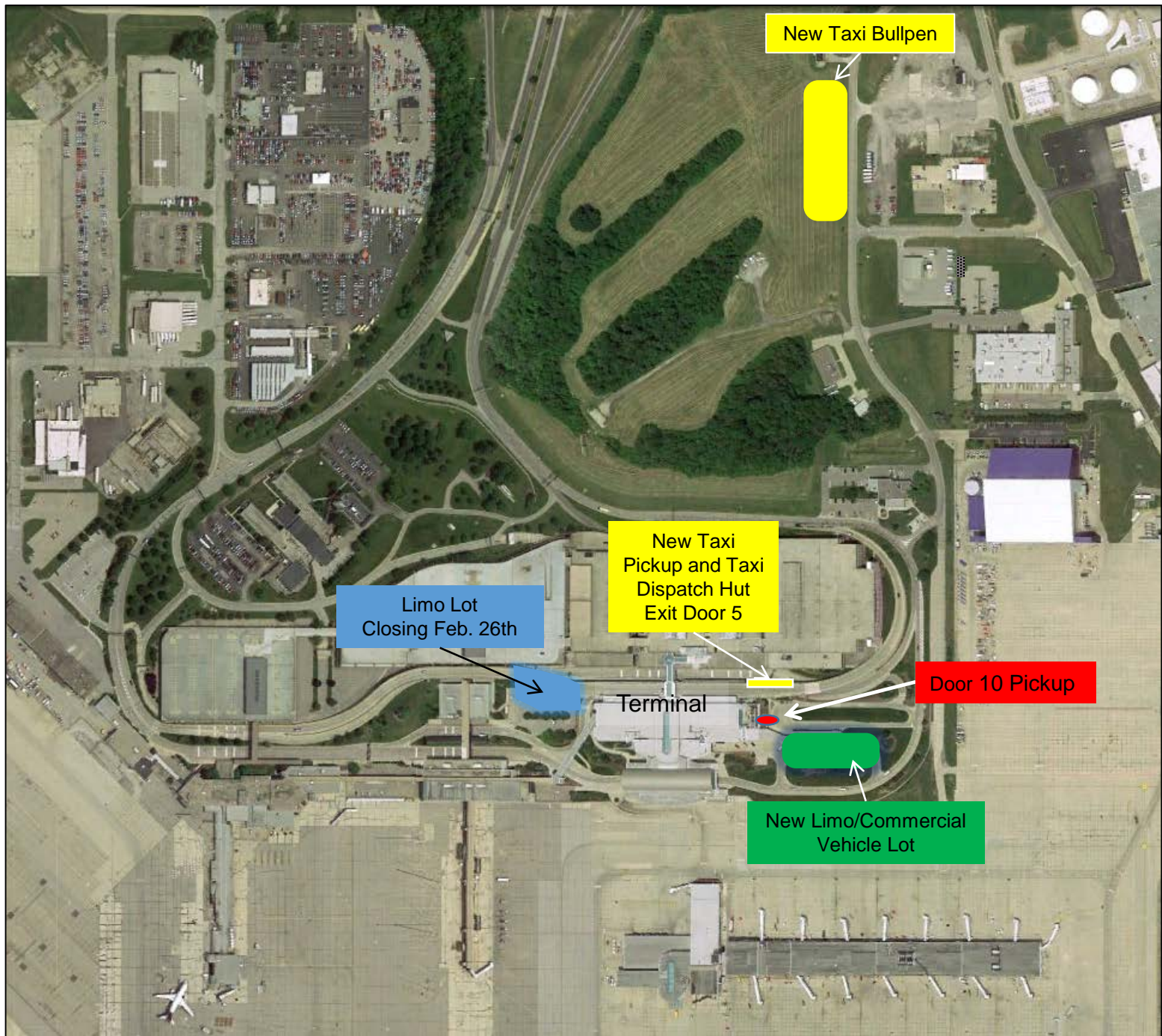
**Date:** February 23, 2016

In an effort to continually improve our facilities and services available to our customers, KCAB is taking the next step towards the demolition of Terminals 1 and 2.

Effective tomorrow, **February 24<sup>th</sup>**, the Taxi pick up location will be relocated to the North East end of the Terminal, adjacent to the Ground Transportation Center (GTC). Customers should be directed to exit out of Bag Claim Door #5 and proceed to the Yellow Taxi Booth located outside on the East end of the curb. Our taxicab operator will staff a taxi dispatcher in this booth who will assist customers needing to obtain a taxi. The taxi bullpen is also relocating from the ValuPark Lot to a new lot located on Lincoln Rd. Taxis will access the GTC and the new pick up locations from Lincoln Rd.

In addition, the existing limo lot located adjacent to Terminal 2 will permanently close on February 26<sup>th</sup>. The new limo/commercial vehicle lot is now open. This lot is located on the South side of the GTC. Access into/out of this lot is by using an automated vehicle identification (AVI) tag and the lot is gate controlled. This new location provides an added convenience to our commercial vehicle partners as the lot is directly across from the Door 10 customer pick up area. Drivers will continue to meet customers on the lower level of the Terminal building in the Meet and Greet area.

Please refer to the attached drawing for reference. If you have any questions, feel free to contact the Parking & Ground Transportation Department at 859-767-7400 or [park@cvgairport.com](mailto:park@cvgairport.com).



New Taxi Bullpen

New Taxi  
Pickup and Taxi  
Dispatch Hut  
Exit Door 5

Limo Lot  
Closing Feb. 26th

Door 10 Pickup

Terminal

New Limo/Commercial  
Vehicle Lot