



Operations Memorandum

To: CVG Airlines and Tenants

From: Brian Cobb, VP - Customer Experience

Subject: FAA Ban on *Samsung Galaxy Note 7*

Date: October 15, 2016

The FAA has issued "CertAlert" to all Title 14 Part 139 Airport Operators, which includes CVG. CertAlert No. 16-08 asks **"airport operators to use all possible means to notify all their passengers of the ban"** directed at the *Samsung Galaxy Note 7* smartphone. As such, airport Flight Information Display Systems (FIDS) banks that are controlled by CVG will display applicable messaging. Additionally, pop-up banners will be used to communicate the same prior to entering security.

"If any passengers have questions concerning this Emergency Restriction/Prohibition Order, please direct them to the PHMSA Hazardous Materials Information Center at 1-800-467-4922 or the email phms.hm-infocenter@dot.gov."

A copy of the CertAlert is included with this Operations Memorandum. Please ensure all applicable personnel are aware of the ban and assist in taking appropriate precautions with our customers. "Airlines have been informed of their responsibilities with regard to the ban."