

**To:** CVG Airlines and Tenants

**From:** Brian Cobb, VP - Customer Experience

**Subject:** Terminal Modernization Project – Update 2

**Date:** September 7, 2017

Effective **Monday, September 11, 2017**

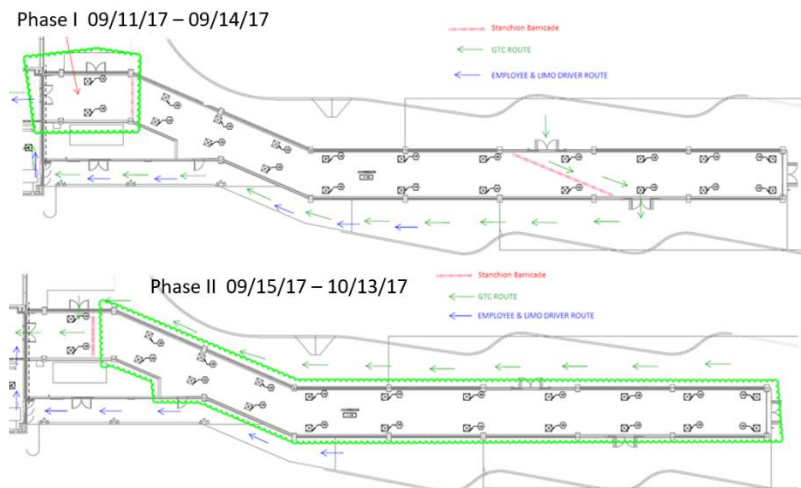
## **AUTOMATED GUIDEWAY TRAIN (AGT) TUNNEL CARPET REPLACEMENT**

[REVISION TO ORIGINAL NOTICES]

KCAB's contractor has expanded the work zones to expedite the carpet replacement. The length between Concourse B to Concourse A will be addressed first, followed by the length between Concourse A and the Terminal. The moving walkways and train will remain accessible as travel options. Work is anticipated to be completed by the following Monday, September 18.

## **GROUND TRANSPORTATION CENTER CEILING TO FLOOR UPDATES**

KCAB's contractor will isolate the current foot path into the Terminal Baggage Claim and reopen a portion of the Private Car and Employee Entrance. The updates will occur in two phases as depicted below. Please note the alternate wayfinding for customers and employees. Portions of the work will require customers to enter on the north and immediately exit on the south to join the new access path to Baggage Claim. Also recall that areas such as the TANK bus pick-up and Service Animal Relief Area are accessible from the front doors of Baggage Claim and a short walk to the east. Work is anticipated to be completed by October 13, 2017.



Effective **Wednesday, September 13, 2017**

### **UNITED AIRLINES BAG SERVICE OFFICE MOVE**

After having already relocated baggage drop to Carousel 1 and 2, United will complete their move by relocating their baggage service office (BSO) to the vacant space adjacent to that carousel and next to Southwest's BSO.

Effective **Friday, September 15, 2017**

### **TERMINAL TICKETING LEVEL CARPET REPLACEMENT**

KCAB's contractor will work in small sections ensuring access is returned to ticket counters. Work is restricted between 8pm and 3am daily, unless otherwise cleared by KCAB and confirmed there are further evening departures due to irregular operations. In preparation for the work, new carpet will be stored in the far north-east corner and far west connector tunnel area. See the diagram below for the areas in sequential work order, working west to east. Work is anticipated to be completed by September 26.

