



## Operations Memorandum

**To:** CVG Airlines and Tenants

**From:** Brian Cobb, VP - Customer Services

**Subject:** Escalator Handrail Replacement at Concourse B

**Date:** December 3, 2015

A KCAB contractor will begin escalator handrail replacement work on Tuesday, December 8 during the overnight hours. Only the far left, DOWN escalator (B-1D) will be impacted. The unit is expected to be returned to service by Thursday morning. During peak passenger traffic times, staff is reminded to use the alternate set of escalators near gates B14 and from there, using the escalators leading from the second floor (U.S. Customs and Border protection) down to the AGT. See the depiction below.

Thank you for supporting this temporary condition and minimizing the impact on our customers.

