



Operations Memorandum

To: CVG Airlines and Tenants

From: Brian Cobb, VP - Customer Experience

Subject: Escalator Skirt Brush Installation Project

Date: July 20, 2016

KCAB's contractor, KONE will begin the installation of skirt brushes (pictures below) on all escalators throughout the airport facility beginning this week. The project will start with the escalators in the parking garage and then move into the Concourses/AGT units and finish with the Terminal escalators in the weeks ahead. Efforts will be made to limit down time to not disrupt passenger traffic, however there will be instances where a disruption cannot be avoided. Depending on the length of the escalator installation could take 1-3 days per unit.

KCAB reminds all airport employees and tenants that conveyance safety is everyone's responsibility. Please politely remind passengers or any individuals that you witness participating in unsafe behavior on these devices of the potential dangers of their actions or contact the Airport Police immediately. Thank you for your vigilance and continued support as we take steps to create a safer airport community for everyone to enjoy.

