

**To:** CVG Airlines and Tenants

**From:** Brian Cobb, VP - Customer Services

**Subject:** Escalator Handrail Replacement at Concourse B

**Date:** December 5, 2014

A KCAB contractor will begin escalator handrail replacement work on the Monday, December 8<sup>th</sup>, after 10:00am. Only the far right, up escalator (B-1A) will be impacted. The unit is expected to be out of service for the duration of work. This may take several days. During peak passenger traffic times, staff is reminded to use the alternate set of escalators leading up the second floor (U.S. Customs and Border protection) and from there, using the escalators located on either side up to the boarding level near gates B12 or B14. See the depiction below.

Thank you for supporting this temporary condition and minimizing the impact on our customers.

