



Operations Memorandum

To: CVG Airlines and Tenants

From: Brian Cobb, VP - Customer Services

Subject: Escalator Handrail Replacement at Concourse B

Date: February 20, 2015

A KCAB contractor will begin escalator handrail replacement work on Monday, February 23rd, after 10:00am. Only the far left, down escalator (B-1C) will be impacted. The unit is expected to be out of service for the duration of work. This may take several days. During peak passenger traffic times, staff is reminded to use the alternate set of escalators near gates B14 and from there, using the escalators leading from the second floor (U.S. Customs and Border protection) down to the AGT. See the depiction below.

Thank you for supporting this temporary condition and minimizing the impact on our customers.

