



Operations Memorandum

To: CVG Airlines and Tenants

From: Brian Cobb, VP - Customer Experience

Subject: Terminal Modernization Project – Update 3

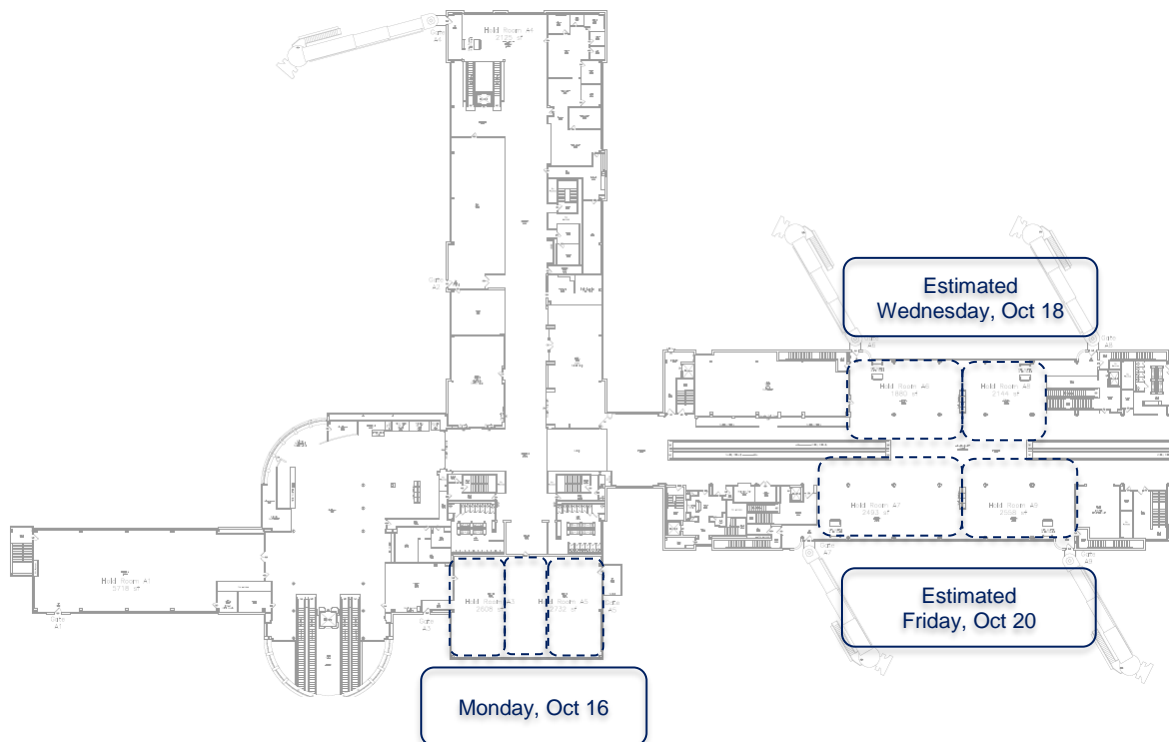
Date: October 12, 2017

Effective **Monday, October 16, 2017**

CONCOURSE A CARPET REPLACEMENT IMPACTING GATES

KCAB's contractor will start working in the gate areas, beginning with Gates A3 and A5. Work will progress to the east from there. We will continue to facilitate work between the airlines and contractor to minimize the operational impact and disruption to the customers. Likewise, similar effort will be placed on working as quickly as possible to expedite the work effort and return the facilities to normal.

Flights may need to be flexed to non-leased gates (A1, 2, 4, 16, 17, 21, and 22) for operational need.



Estimated Tuesday, October 17

BAGGAGE CLAIM PROGRESS

With your support and patience, KCAB's contractor is currently progressing ahead of schedule in the baggage claim area. The contractor is anticipating moving to Carousel 3 (phase 4 area as depicted below) as early as this coming Tuesday. Similar to current work around Carousel 4, approximately $\frac{1}{4}$ of the carousel will be accessible to customers. Should activity volumes dictate, Carousel 1&2 will be used as an overflow/backup option.

As we look towards the future completion of the modernization project, all tenants may anticipate a renumbering of our carousels to a more simplified 1 through 4 from west to east. As such, we'll work with all tenant airlines on renumbering implications.

