



Operations Memorandum

To: CVG Airlines and Tenants
Subject: Hidden Disabilities – Sunflower Lanyards
Date: January 7, 2022

CVG has partnered with the Hidden Disabilities Sunflower Organization to bring its Sunflower Lanyard program to the airport. (Watch this [45-second short video](#) to learn more about hidden disabilities.)

The organization helps people with hidden disabilities discreetly inform others – through the use of a Sunflower printed lanyard – that they have a disability that may not be readily apparent. The Hidden Disabilities Sunflower does not entitle the wearer to anything other than identifying that they have a hidden disability, and they may need some assistance, help, or a little more time. It is not a pass to be fast-tracked through security, nor for any other benefit.

Travelers may ask for a lanyard at the Information Booth at the Terminal Baggage Claim, by contacting info@cvgairport.com or calling (859) 767-3230 to pick up a lanyard or to request one be sent to their residence. Anyone who feels they have a hidden disability can request one. There are no prerequisites for asking for or wearing an item. When you see someone wearing a Hidden Disabilities Sunflower-branded item, please know that this person may need extra assistance and patience.



For a current listing of all locations participating in the program, go to: hiddendisabilitiesstore.us.com